#2 REACTIVE HEALTH MANAGEMENT #3
PANTRY PREPARATION

#4 Quarantined Living Preparation

#5 RESTRICTED LIVING #6 LIVING A NEW NORMAL

CONSUMER BEHAVIOR SHIFTS

Interest rises in products that support overall maintenance of health and wellness.

Prioritize products
essential to virus
containment, health
and public safety.
E.g. face masks

Pantry stockpiling of shelf-stable foods and a broader assortment of health-safety products; spike in store visits; growing basket sizes. Increased online shopping, a decline in store visits, rising out-of-stocks, strains on the supply chain.

Severely restricted shopping trips, online fulfillment is limited, price concerns rise as limited stock availability impacts pricing in some cases.

People return
to daily routines
(work, school,
etc.) but operate
with a renewed
cautiousness about
health. Permanent
shifts in supply
chain, the use of
e-commerce and
hygiene practices.

COMMON COVID-19 EVENT MARKERS

Minimal localized cases of COVID-19 generally linked to an arrival from another infected country.

Government launches
health and safety
campaign.
Local transmission
and / or first
COVID-19 related
death(s).

Small quarantines begin; borders close more broadly. Often represented by accelerating cases of COVID-19, but not necessarily by deaths. Localized COVID-19 emergency actions. Restrictions against large gatherings; schools and public places close down. Percentage of people diagnosed rises.

Mass cases of COVID-19. Communities ordered into lockdown. Restaurant closures, restrictions on small gatherings.

COVID-19 quarantines lift beyond region/ country's mostaffected hotspots and life starts to return to normal.